

# SSAE 18 & new SOC approach to compliance

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# SSAE 18 overview SOC 2 + 2017 Trust Services Criteria



# **SSAE 18 Overview**

- SSAE 18 is the short name for Statement on Standards for Attestation Engagements No. 18.
- Establishes requirements and provide application guidance to auditors for performing and reporting on examination, review, and agreed-upon procedures engagements, including Service Organization Controls (SOC) attestations.
- SSAE 18 completely replaces SSAE 16 and many other SSAEs into a combined standard.
- SSAE 18 is NOT a certification. Neither was SSAE 16 or <u>SAS</u> <u>70</u> that preceded it.



## **TRANSITION – EFFECTIVE MAY 2017**

SSAE 16	AT - 101	
COSO FRAMEWORK	TRUST SERVICES PRINC	CIPLES
SOC 1 REPORT	SOC 2 AND 3 REPORTS	
SSAE18		
ATC – 105 COMMON CONCEPTS	ATC – 205 LEVELS OF SERVICE	ATC – 305 SUBJECT MATTER

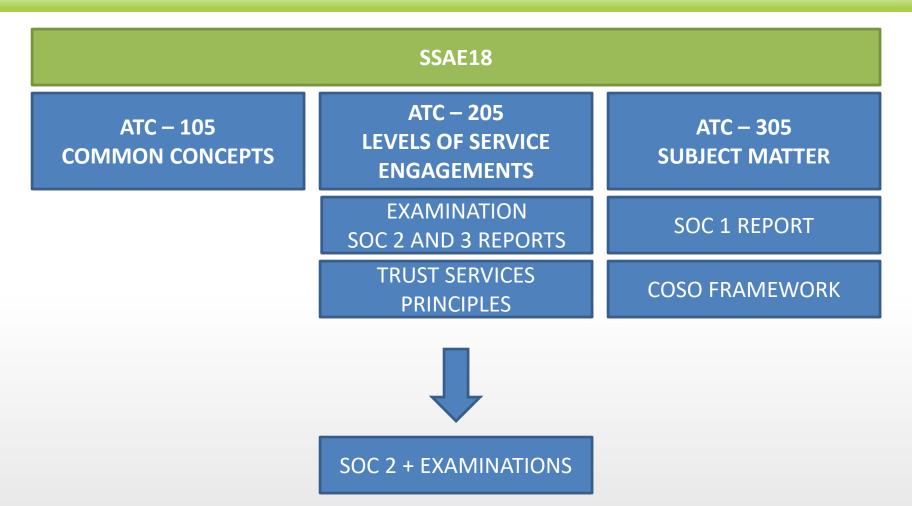


# Statement on Standards for Attestation Engagements

- 100 Common Concepts
  - > 105 Concepts Common to All Attestation Engagements
- 200 Levels of Service
  - > Examination Engagements –reasonable assurance
  - > Review Engagements Limited assurance
  - > Agreed-Upon Procedures Engagements
- 300 Subject Matter
  - Prospective Financial Information
  - Reporting on Pro Forma Financial Information
  - Compliance Attestation
  - Reporting on an Examination of Controls at a Service Organization Relevant to User Entities' Internal Control Over Financial Reporting (SOC1)
  - > Management Discussion and Analysis.



## **APPROACH TO COMPLIANCE**





### **System and Organization Controls**

#### EXAMINATION

- SOC 2<sup>®</sup> SOC for Service Organizations: Trust Services Criteria
- In accordance with SSAE 18 - AT-C section 205

#### SUBJECT MATTER

- SOC 1 Report on Controls at a Service Organization Relevant to User Entities' Internal Control over Financial Reporting (ICFR)
- In accordance with
  SSAE 18 AT-C section
  320



# **KEY CHANGES RELATED TO SOC AUDITS**

- THIRD PARTY AND VENDOR MANAGEMENT
  - IDENTIFY ALL SUBSERVICE ORGANIZATIONS USED IN PROVIDING IN-SCOPE SERVICES
  - INCLUDE A DESCRIPTION OF ANY SUBSERVICE ORGANIZATION CONTROLS - RELIES ON TO PROVIDE THE PRIMARY SERVICE TO ITS CUSTOMERS
- RISK ASSESSMENT
  - > ORGANIZATION KEY INTERNAL RISKS
- TRUST SERVICES PRINCIPLES ALIGNED WITH THE COSO INTERNAL CONTROL FRAMEWORK.



# **KEY CHANGES RELATED TO SOC REPORTS**

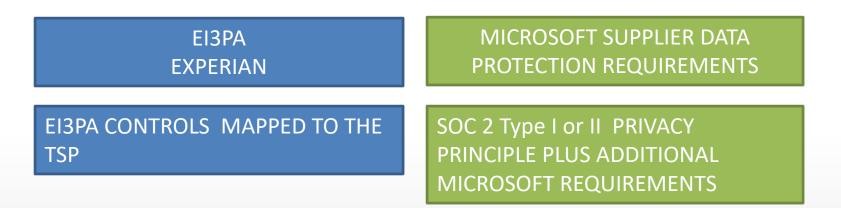
#### MONITORING CONTROLS

- SERVICE ORGANIZATION TO IMPLEMENT CONTROLS TO MONITOR THE EFECTIVENESS OF RELEVANT CONTROLS AT THE SERVICE ORGANIZATION
- SERVICE AUDITOR TO REPORT ON THE SERVICE ORGANIZATION IMPLEMENTED TO MONITOR THE RELEVANT CONTROLS AT THE SUBSERVICE ORGANIZATION
  - Reviewing SOC reports of the subservice organization's system
  - Periodic discussion with subservice organization personnel
  - Regular site visits
  - Testing controls at the subservice organization
  - Monitoring external communications
  - Reviewing and reconciling reports.





• A SOC 2 report, mapped to other Framework, may be crafted to reduce the number of customized reporting requests and be distributed to meet many requests by customers and other stakeholders.



- SOC for Cybersecurity Cybersecurity Risk Management Program assessmenT
  - > Nature of operations, nature of information at risk, program objectives
  - > Inherent risk, incident management, governance, risk management process



# SOC 2 + CSA STAR

- SOC 2<sup>®</sup> CSA STAR Attestation Level Two (Third Party Assessment)
- CLOUD SECURITY ALLIANCE
- STAR Attestation builds on the key strengths of SOC 2:
- Is a mature attest standard (it serves as the standard for SOC 2 and SOC 3 reporting).
- Provides for robust reporting on the service provider's description of its system and on the service provider's controls, including a description of the service auditor's tests of controls.
- Evaluation over a period of time rather than a point in time
- Recognition with an AICPA Logo



# **TSC alignment to COSO**

- 1. Emphasis on the Board of Directors and TOP Management commitment to integrity, ethical values and oversight related to entity's internal control.
- 2. Additional Information required to confirm personnel competence
- 3. Information and communication requests security training to technical and nontechnical system users
- 4. Risk Assessment not only related to IT, Development and Security operations. It should include in-scope service processing and operations.
- 5. Control Activities linked directly to the risk assessment process
- 6. Assess asset management effectiveness
- 7. Physical and access controls section provides additional guidance on different requirements (e.g. protection of encryption keys)
- 8. Change Management incorporates detailed requirements for detection, vulnerability management and incident management
- 9. Risk Mitigation
  - 1. The entity identifies, selects, and develops risk mitigation activities for risks arising from potential business disruptions.
  - 2. The entity assesses and manages risks associated with vendors and business partners.

